

feedback@man vend .com

You can win an iPad!

Just complete the survey and click “Submit Form” at the Top right of the screen to email the survey back to us!



Dear customer,

We are carrying out our most detailed customer survey ever, it's our Intention to meet and exceed our customers' expectations. In order to achieve this we have specially sourced new products to match your workforce's ethnic diversity as well as supplying the leading brand names and healthy options like real milk in your hot drinks. By helping us complete this survey you get the chance to win an iPad, while we get to provide an unrivalled customer experience.

The person in your company who deals with the vending contracts

Your company name

Your email address

Your company postcode

Your name

- How many vending machines do you have? And what type are they?

Number of machines Belong to Manchester Vending? Which other Vending company?

- Hot beverage
- Table top hot beverage
- Cold cans
- Cold bottles
- Snacks
- Snacks & cold drinks combined
- Food Machines
- Water Cooler Bottles
- Water Cooler mains fed

Does your company buy its cold water cups for water from us?

Does your company buy ingredients from shops or wholesalers for brewing up for the staff and customers?

How many staff does your site have?

and what is the approximate percentage of the age range of your staff?

Male

- 18-30
- 30-45
- 45-55
- 55-66

Female

- 18-30
- 30-45
- 45-55
- 55-66

Please complete questions overleaf

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We now provide products for different ethnic diversities, ie Rubicon drinks and Halal sweets, we also stock fair trade and sustainable products and dietary products are these of interest to your company.

Are there products you or your staff would like to purchase from our machines? For instance; Hot Drinks, i.e. Latte Cold Drinks, i.e. red bull, Snacks, i.e. Skittles, Confectionary, i.e. Twirl

Are there any common faults we are unaware of?

Does your company have an Intranet in which we could keep your employees informed of new products or participate in by providing marketing activities of our own, promotions and our you're a winner competitions?

Does your company have a reward scheme for its staff?

Who would we contact for the above?

In the coke challenge would you prefer coke or Pepsi

Does your company have extra sites that we currently do not supply?

Where are they?

Are there any areas in which you feel we could improve our business? For instance;

- Would there be a better time of the day for our operators to come to your site? etc
- Are there any products that run out of stock well before we come to refill the machine? etc

Thanks for completing our survey, the winner of the iPad will be posted on the news section of our website

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